

TERMS & CONDITIONS

Please read these Terms & Conditions as they form part of your contract between Chris Birkbeck Rallyschool (CBR) and you. They do not affect your statutory rights as a consumer. Please do not hesitate to give us a call if you require any further assistance – call us on ++ 44 (0) 1287 677512

Suitability

1. You must be in good health. You are required to advise CBR of any medical condition or disability which may affect or be affected by your participation. E.g. Pregnancy, bad back, heart condition etc. Those with a medical condition should consult their doctor before participation.
2. A waiver is signed on arrival by both participating drivers and non-participating guests stating that they intend to participate or spectate entirely at their own risk and will not hold the school or individuals responsible in the event of an incident.
3. In the event that you are under 17 years of age, the signature of your parent or guardian will be required.

Purchases

1. Gift vouchers are valid for 12 months from date of issue and are non-refundable. The expiry date can be extended for a small fee for a period of 3 months. Any price increase since original purchase will be charged.
2. Gift vouchers cannot be redeemed in whole or part for cash, but they can be transferred to another named driver.
3. Gift Vouchers can be upgraded e.g. from half day to full day. To avoid disappointment, upgrades should be arranged prior to your visit.

General

1. Due to high demand 4-6 weeks advance booking is recommended
2. The duration of any course may vary according to numbers attending or unforeseen circumstances e.g. Mechanical breakdown or extreme weather conditions .The stated duration of the courses are guide only . Exact timing can depend on the weather, season and course capacity
3. All photographs and descriptions used in promotional material are only to give a general idea of each course
4. In the event of mechanical breakdowns, substitute vehicles may be drafted in.
5. Courses are run on Wednesdays, Thursday, Saturdays, Sundays and Bank Holidays. Other days are available for groups – information on request.
6. CBR will provide all helmets and intercoms
7. CBR reserve the right to make reasonable substitutions or alter any format of the scheduled programmes without notice provided that this will not affect to any material extent the nature of the experience
8. NO alcohol, controlled substances or drugs which may affect your driving ability are to be consumed prior to or during any rally course or other activity.
9. Guest are welcome at CBR. Children (over 8) must be supervised by a non-participating adult at all times.
10. Additional Lunch charges apply to guests – these are payable in advance.. Lunch reservations must be made at least one week prior to attending the course. If reserved, full lunch charges apply even in the event of non appearance. Prices are available on request.
11. Participants must ensure that they arrive in good time – at least 15 minutes prior to start time
12. In the interest of safety, CBR reserve the right to exclude participants in breach of the terms and conditions or, who are deemed unfit or are unable to participate safely in all or part of the experience. In these circumstances there is no entitlement to a refund. The decision of the CBR representative is final in all matters and no correspondence will be entered into

Cancellation policy

1. In the event of postponement or cancellation of any booking CBR must be notified by telephone or in writing no later than one month prior to the event. Failure to do so will result in a cancellation fee of 25% being levied, voucher value is reduced by 25%. A cancellation fee of 50% will be payable if notified within one week or less of the course. Non attendance of the course will mean that your voucher is invalid or deposit forfeited.
2. In the event of cancellation due to a medical condition or family crisis – at the discretion of CBR management it may be possible to arrange an alternative date.
3. CBR reserve the right to reschedule the timing of, or cancel an event possibly at short notice, due to factors such as extreme weather conditions or a course not being fully booked. An alternative date will be arranged. Refunds may be authorised in such circumstances if the rescheduled date is unsuitable. Any travel, hotel or other expenses incurred by you in attending a course that is cancelled will not be reimbursed.

On the Day

If you have a problem or complaint on the day, please bring it to the attention of the course manager, so that he/she has the opportunity to put matters right. It is generally considered unreasonable to take no action during an event, but then to write a letter of complaint at a later date. Chris Birkbeck Rallyschool has no responsibility for any property or personal effects left at the event.